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**RESPONSE UNDER 37 C.F.R. 1.116
EXPEDITED PROCEDURE
EXAMINING GROUP NO.: 3627**

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of:

ROBERT H. WILLIS, ET AL.

Serial No.: 09/746,508

Filed: December 26, 2000

For: TECHNICIAN
COMMUNICATIONS SYSTEM
WITH AUTOMATED CLAIMS
PROCESSING

Art Unit: 3627

Examiner: James A. Kramer

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AMENDMENT AFTER FINAL AND REQUEST FOR RECONSIDERATION

Box: AF
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to the final Office Action mailed on February 24, 2004, Applicants respectfully submit the following Amendment and remarks as a Request for Reconsideration.

No extension of time or other fees are believed to be due, except as detailed in the attached documents. However, any extension of time necessary to prevent abandonment is hereby requested, and any fee necessary for consideration of this response is hereby authorized to be charged to Deposit Account Number 50-1390.

Amendments to the Specification: None.

Amendments to the Claims: reflected in the listing of claims that begins on page 3 of this paper.

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Amendments to the Drawings: None.

Remarks: begin on page 5 of this paper.